

# FREE ADVICE AND SUPPORT WITH YOUR HOME ENERGY

## Did you know?

### THERE ARE STEPS YOU CAN TAKE TO HELP SAVE MONEY ON YOUR ENERGY BILLS

- Buy your electricity and gas from the same supplier
- Pay by direct debit. Paying on receipt of a bill or using a prepayment meter is usually more expensive
- Contact your energy supplier as soon as you can if you are worried about paying your energy bills. Suppliers must work with you to agree on a payment plan you can afford under Ofgem rules
- Avoid estimated bills by giving regular meter readings to your supplier or get a smart meter. It can make you more aware of your consumption and you will never have an estimated bill again
- Switch to a cheaper tariff. Your present supplier is legally required to tell you which is their cheapest tariff. This will be on your bill
- Try some of the energy saving tips inside this leaflet and make sure you check out our energy savings tips videos on our website.

call our free phone

















**0800 988 2881**

**Act**

**On**

**Energy**

**CONTACT ACT ON ENERGY TO FIND OUT MORE**

MEASURE	LEVEL OF ANNUAL SAVINGS
Turn thermostat down 1 degree	
Power down gadgets/turn off appliances	
Dry clothes outside instead of tumble drying	
High efficiency appliances - fridge/freezer/dishwasher	
Defrost the freezer	
Only boil water that you need	
Fully load washing machine	
Wash at 30 degrees	
Fully load dishwasher	
Timer - 4-minute shower	
On-peak electric immersion reduced by 1 hour per day	
Switch to a smart meter to help monitor energy costs	
Better control of heating system	
Good ventilation (health and wellbeing)	
Deal with damp and mould (health and wellbeing)	
Register on the Priority Service Register (health and wellbeing)	
Apply for the Warm Home Discount	
Apply for Big Difference Scheme with Severn Trent Water	
Apply for funding for heating, insulation and help with energy costs (subject to eligibility and availability)	

 Highest savings
  Average savings
  Smaller savings



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## Did you know?

There is a direct link between poor health and living in a cold home.

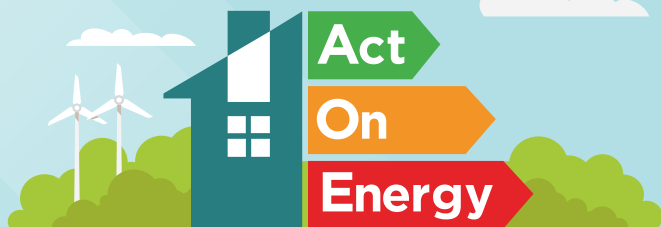
Contact Act on Energy to find out how you can improve your home's energy efficiency.

We can offer **expert advice** on:

- › Energy efficiency tips to reduce your bills
- › Grants and funding for energy efficiency measures
- › Grants for broken heating systems
- › Help with fuel bills and energy debt
- › Billing issues with your supplier

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save money and the environment

[www.actonenergy.org.uk](http://www.actonenergy.org.uk) · [advice@actonenergy.org.uk](mailto:advice@actonenergy.org.uk)

Act on Energy is a company limited by guarantee and registered in England and Wales, number 3621022 and a registered charity number 1075679.  
Registered address: Lauriston Business Park, Pitchill, Salford Priors, Warwickshire, WR11 8SN